
COMMUNITY SERVICES DATABASE INCLUSION/EXCLUSION CRITERIA

A. INCLUDED AND CLASSIFIED AS "PUBLISHED:"

("Published" agency listings are included in publicly shared databases and directories.)

- Private nonprofits offering health and human services in Connecticut
- Connecticut's municipal and state agencies and commissions; as well as selected U.S. government agencies and commissions
- Quasi-public/private agencies
- Licensed nursing homes, residential care homes, assisted living facilities, continuing care facilities, hospitals, home health providers
- Home care providers that are registered with the CT Dept. of Consumer Protection; Adult day centers accredited by the CT Assn. of Adult Day Centers
- Public and private housing providers that offer subsidized or below market rent apartments
- Hotlines, help lines, information lines and information and referral lines that are administered by a nonprofit or government entity
- Organizations, such as churches and civic groups, that offer a service for the community-at-large which is not restricted to their members
- Professional associations for health and human service providers
- Self help support groups offered by nonprofit agencies or individuals for which there is no fee or for which the fee is nominal and is meant to cover incidental costs, such as refreshments
- Out-of-state agencies near Connecticut's border that offer essential services, and that otherwise meet the inclusion criteria, are included when their services are more accessible to Connecticut residents living near the border than equivalent services offered in-state.
- For profit businesses offering health and human services in Connecticut that offer a unique service not widely offered by the nonprofit community, provided that they meet other inclusion criteria. For profit businesses must be registered as a business with the State of Connecticut, or, if incorporated in another state, registered as a business in that state.
- Web-only entities that offer health and human service information and assistance through a web site, and not by phone or in-person, provided that they meet other inclusion criteria

B. INCLUDED AND CLASSIFIED AS "UNPUBLISHED:"

("Unpublished" agency listings are not included in publicly shared databases or directories.)

- Agencies in any of the above categories that do not wish to be published
- Professional associations for non-health and human service providers if they investigate complaints and provide information to the public, for example the Remodeling Contractors Assn.
- Out of state organizations that refer individuals to essential services in states other than Connecticut, such as a national domestic violence hotline, a national child abuse hotline, etc.

C. NOT INCLUDED:

- Private practitioners, such as lawyers, doctors, therapists, group practices, and other individuals or businesses offering services, unless incorporated as a nonprofit entity
- Hotlines, help lines, information lines or information and referral lines not administered by nonprofit corporations
- "Support groups" offered by therapists or social workers for which there is a fee to pay the leader for his/her time and which may be classified as "group therapy" or a "psycho educational group"
- Local clubs and service groups whose services are for members only
- Out-of-state agencies or businesses that provide services also offered by an in-state resource