



**2-1-1 Connecticut: TOP 25 Service Needs**

**Towns: Statewide**

**Selected: All Services**

**Gender: Both Age: All**

**Period: 01/01/2008 to 12/31/2008**

**Report Date: 7/9/2009**

**Total Number of Transactions: 333,451**

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**Total Number of Service Requests: 469,802**

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Utilities/Heat	58232
Housing/Shelter	39146
Information Services	37718
Outpatient Mental Health Care	31609
Financial Assistance	29424
Substance Abuse Services	24786
Legal Services	23596
Public Assistance Programs	21411
Food	20343
Health Supportive Services	18577
Tax Organizations and Services	14121
Individual and Family Support Services	13919
Personal/Household Goods	12467
Employment and Training Programs	9186
Transportation	7414
Community Services	7295
Law Enforcement Agencies	6440
Holiday Assistance	5981
Consumer Regulation	5272
Consumer Complaints	5251
Outpatient Health Facilities	4956
Consumer Assistance and Protection	4713
Social Insurance Programs	4253
Leisure Activities	4013
Psychiatric Support Services	3822