



2-1-1 Connecticut: TOP 25 Service Needs

Towns: Statewide

Selected: All Services

Gender: Both Age: All

Period: 11/01/2010 to 11/30/2010

Report Date: 2/17/2011

Total Number of Transactions: 28,705

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Total Number of Service Requests: 40,437

Utilities/Heat	5932
Information Services	4159
Holiday Assistance	4112
Housing/Shelter	3702
Outpatient Mental Health Care	2979
Financial Assistance	2972
Public Assistance Programs	2111
Legal Services	1574
Food	1502
Substance Abuse Services	1271
Personal/Household Goods	1214
Health Supportive Services	884
Individual and Family Support Services	773
Employment and Training Programs	700
Transportation	519
Community Services	407
Consumer Complaints	379
Law Enforcement Agencies	340
Outpatient Health Facilities	316
Consumer Regulation	298
Social Insurance Programs	262
Legal Assistance	249
Public Health	239
Courts	233
Consumer Assistance and Protection	226