



2-1-1 Connecticut: TOP 25 Service Needs

Local United Way(s): United Way of Western Connecticut

Selected: All Services

Gender: Both Age: All

Period: 1/1/2010 to 12/31/2010

Report Date: 2/17/2011

Total Number of Transactions: 12,800

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Total Number of Service Requests: 17,363

Utilities/Heat	2040
Housing/Shelter	1633
Financial Assistance	1623
Information Services	1605
Outpatient Mental Health Care	1527
Public Assistance Programs	1018
Substance Abuse Services	861
Legal Services	773
Health Supportive Services	571
Food	552
Individual and Family Support Services	501
Personal/Household Goods	373
Employment and Training Programs	308
Transportation	251
Holiday Assistance	210
Tax Organizations and Services	196
Community Services	194
Outpatient Health Facilities	184
Consumer Assistance and Protection	169
Consumer Complaints	161
Law Enforcement Agencies	159
Consumer Regulation	142
Legal Assistance	137
Social Insurance Programs	133
Public Health	107