



2-1-1 Connecticut: TOP 25 Service Needs

Local United Way(s): United Way of Greater New Haven

Selected: All Services

Gender: Both Age: All

Period: 1/1/2010 to 12/31/2010

Report Date: 2/17/2011

Total Number of Transactions: 53,705

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Total Number of Service Requests: 71,946

Housing/Shelter	8436
Utilities/Heat	8338
Information Services	7989
Financial Assistance	6024
Outpatient Mental Health Care	3878
Public Assistance Programs	3351
Legal Services	3250
Food	3162
Substance Abuse Services	2850
Personal/Household Goods	2158
Holiday Assistance	1826
Health Supportive Services	1701
Employment and Training Programs	1640
Individual and Family Support Services	1589
Tax Organizations and Services	1304
Transportation	1161
Consumer Complaints	962
Law Enforcement Agencies	894
Outpatient Health Facilities	833
Community Services	819
Consumer Regulation	738
Public Health	703
Social Insurance Programs	640
Courts	589
Legal Assistance	513