



**2-1-1 Connecticut: TOP 25 Service Needs**

**Local United Way(s): United Way of Greater Waterbury**

**Selected: All Services**

**Gender: Both Age: All**

**Period: 1/1/2010 to 12/31/2010**

**Report Date: 2/17/2011**

**Total Number of Transactions: 23,993**

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**Total Number of Service Requests: 31,969**

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Utilities/Heat	3796
Housing/Shelter	3097
Information Services	3094
Financial Assistance	2417
Outpatient Mental Health Care	2207
Legal Services	1660
Public Assistance Programs	1659
Substance Abuse Services	1541
Food	1147
Personal/Household Goods	992
Health Supportive Services	884
Individual and Family Support Services	860
Employment and Training Programs	643
Holiday Assistance	628
Transportation	526
Law Enforcement Agencies	378
Consumer Complaints	365
Tax Organizations and Services	350
Public Health	332
Consumer Regulation	323
Outpatient Health Facilities	323
Community Services	272
Legal Assistance	271
Courts	243
Leisure Activities	235