



**2-1-1 Connecticut: TOP 25 Service Needs**

**Local United Way(s): United Way of Central and Northeastern Connecticut**

**Selected: All Services**

**Gender: Both Age: All**

**Period: 1/1/2010 to 12/31/2010**

**Report Date: 2/17/2011**

**Total Number of Transactions: 121,493**

**Page 1 of 1**

**Total Number of Service Requests: 162,472**

---

Utilities/Heat	18619
Housing/Shelter	18565
Information Services	16498
Financial Assistance	14529
Outpatient Mental Health Care	11417
Public Assistance Programs	8435
Legal Services	7927
Substance Abuse Services	6098
Food	5463
Personal/Household Goods	4436
Tax Organizations and Services	4347
Health Supportive Services	3977
Individual and Family Support Services	3662
Employment and Training Programs	3230
Holiday Assistance	3189
Transportation	2164
Consumer Complaints	1883
Law Enforcement Agencies	1827
Community Services	1762
Consumer Regulation	1482
Outpatient Health Facilities	1449
Social Insurance Programs	1338
Courts	1252
Legal Assistance	1233
Public Health	1206