

# 2-1-1 Connecticut: Level 2 Services

Regional Type: Local UW

Period: 2/1/2011 - 2/28/2011



Local UW(s) Selected: United Way of Greater Waterbury

Total Number of Transactions: 1,524

Total Number of Service Requests: 2,068

| Region                                     | Level 2                                            | Service Count |
|--------------------------------------------|----------------------------------------------------|---------------|
| United Way of Greater Waterbury Sum: 2,068 | Utilities/Heat                                     | 235           |
|                                            | Housing/Shelter                                    | 220           |
|                                            | Information Services                               | 175           |
|                                            | Outpatient Mental Health Care                      | 157           |
|                                            | Public Assistance Programs                         | 137           |
|                                            | Financial Assistance                               | 127           |
|                                            | Legal Services                                     | 116           |
|                                            | Substance Abuse Services                           | 107           |
|                                            | Tax Organizations and Services                     | 103           |
|                                            | Health Supportive Services                         | 64            |
|                                            | Personal/Household Goods                           | 56            |
|                                            | Food                                               | 50            |
|                                            | Transportation                                     | 44            |
|                                            | Individual and Family Support Services             | 43            |
|                                            | Organizational Development and Management Services | 41            |
|                                            |                                                    | 38            |
|                                            | Employment and Training Programs                   | 24            |
|                                            | Law Enforcement Agencies                           | 23            |
|                                            | Consumer Complaints                                | 22            |
|                                            | Consumer Regulation                                | 22            |
| Outpatient Health Facilities               | 20                                                 |               |
| Public Health                              | 20                                                 |               |

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|                                              |    |
|----------------------------------------------|----|
| Community Services                           | 19 |
| Courts                                       | 19 |
| Social Insurance Programs                    | 17 |
| Legal Assistance                             | 15 |
| Psychiatric Support Services                 | 15 |
| Leisure Activities                           | 14 |
| Inpatient Health Facilities                  | 12 |
| Educational Institutions/Schools             | 11 |
| Public Safety                                | 11 |
| Consumer Assistance and Protection           | 8  |
| Criminal Correctional System                 | 8  |
| Specialized Treatment                        | 8  |
| Educational Programs                         | 7  |
| Educational Support Services                 | 7  |
| Family Surrogate/Alternative Living Services | 7  |
| Municipal Services/Public Works              | 7  |
| Health Assessment/ Diagnostic Services       | 6  |
| Animal Services                              | 5  |
| Community Groups                             | 5  |
| Disaster Services                            | 4  |
| Rehabilitation                               | 4  |
| Specialty Medicine                           | 4  |
| Donor Services                               | 3  |
| Human Reproduction                           | 3  |
| Judicial Services                            | 2  |
| Social Development and Enrichment            | 2  |
| Occupational/Professional Associations       | 1  |

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