



**2-1-1 Connecticut: TOP 25 Service Needs**

**Local United Way(s): United Way of Greater Waterbury**

**Selected: All Services**

**Gender: Both Age: All**

**Period: 1/1/2011 to 1/31/2011**

**Report Date: 2/17/2011**

**Total Number of Transactions: 1,798**

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**Total Number of Service Requests: 2,431**

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| Utilities/Heat                         | 316 |
| Housing/Shelter                        | 233 |
| Information Services                   | 216 |
| Financial Assistance                   | 160 |
| Public Assistance Programs             | 148 |
| Substance Abuse Services               | 146 |
| Legal Services                         | 139 |
| Outpatient Mental Health Care          | 129 |
| Food                                   | 95  |
| Personal/Household Goods               | 67  |
| Individual and Family Support Services | 66  |
| Transportation                         | 57  |
| Health Supportive Services             | 55  |
| Employment and Training Programs       | 51  |
| Tax Organizations and Services         | 47  |
| Law Enforcement Agencies               | 36  |
| Public Health                          | 36  |
| Consumer Complaints                    | 27  |
| Outpatient Health Facilities           | 27  |
| Courts                                 | 25  |
| Community Services                     | 23  |
| Criminal Correctional System           | 22  |
| Public Safety                          | 19  |
| Social Insurance Programs              | 17  |
| Specialized Treatment                  | 15  |