



**2-1-1 Connecticut: TOP 25 Service Needs**

**Local United Way(s): United Way of Central and Northeastern Connecticut**

**Selected: All Services**

**Gender: Both Age: All**

**Period: 1/1/2011 to 1/31/2011**

**Report Date: 2/17/2011**

**Total Number of Transactions: 9,650**

**Page 1 of 1**

**Total Number of Service Requests: 12,740**

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|--|------|
| Utilities/Heat                         | 1542 |
| Housing/Shelter                        | 1399 |
| Information Services                   | 1116 |
| Tax Organizations and Services         | 1051 |
| Financial Assistance                   | 967  |
| Outpatient Mental Health Care          | 934  |
| Public Assistance Programs             | 659  |
| Legal Services                         | 645  |
| Food                                   | 421  |
| Substance Abuse Services               | 409  |
| Individual and Family Support Services | 282  |
| Employment and Training Programs       | 278  |
| Personal/Household Goods               | 278  |
| Health Supportive Services             | 276  |
| Transportation                         | 209  |
| Community Services                     | 196  |
| Law Enforcement Agencies               | 171  |
| Public Health                          | 121  |
| Courts                                 | 120  |
| Outpatient Health Facilities           | 116  |
| Consumer Complaints                    | 112  |
| Consumer Regulation                    | 106  |
| Social Insurance Programs              | 106  |
| Legal Assistance                       | 78   |
| Criminal Correctional System           | 67   |