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## 2-1-1 Connecticut: Top 30 Service Requests

Locations: United Way of Greater Waterbury

Gender: All                      Age Cohort: All

Period: 9/1/2011 - 9/30/2011

Total Number of Transactions: 2,424

Total Number of Service Requests: 3,460

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Utility Assistance	321
Disaster Food Stamps	177
Psychiatric Mobile Response Teams	128
Temporary Financial Assistance	127
General Information	117
Homeless Shelter	104
Food Pantries	97
Rent Payment Assistance	91
Thanksgiving Baskets	90
Specialized Information and Referral	79
Housing Search and Information	79
Food Stamps/SNAP	74
Holiday Gifts/Toys	66
Landlord/Tenant Assistance	62
Contractual Services Arrangements	55
Rental Deposit Assistance	53
Christmas Baskets	49
Rent Rebate Information	48
Health Care Referrals	46
Disaster Service Centers/Hotlines	40
Below Market Rental Housing (LIHTC)	39
Utility Disconnection Notification	37
General Clothing Provision	34
Inpatient Drug Detoxification	33
Job Finding Assistance	28
Legal Issues Education/Information	28
Medicaid	28
Household Goods	27
Public Health Information/Inspection/Remediation	27
Directory Assistance	27