



## 2-1-1 Connecticut: Level 2 Services

### Top 25 Services United Way of Central and Northeastern Connecticut

Age: All      Gender: All

Period: 1/1/2011 - 12/31/2011

Total Number of Transactions: 138,433

Total Number of Service Requests: 188,399

Region	Level 2	Service Count
	Housing/Shelter	19,591
	Disaster Services	19,566
	Utilities/Heat	17,332
	Financial Assistance	15,033
	Information Services	15,012
	Outpatient Mental Health Care	11,093
	Holiday Assistance	8,431
	Public Assistance Programs	8,234
	Legal Services	7,116
	Food	5,816
	Tax Organizations and Services	5,566
	Substance Abuse Services	5,039
	Personal/Household Goods	4,639
	Health Supportive Services	4,525
	Individual and Family Support Services	3,296
	Employment and Training Programs	3,214
	Transportation	2,274
	Community Services	2,021
	Law Enforcement Agencies	1,885
	Organizational Development and Management Services	1,574
	Public Health	1,467
	Outpatient Health Facilities	1,380
	Social Insurance Programs	1,356



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Top 25 Services United Way of Central and  
Northeastern Connecticut

Age: All      Gender: All

Period: 1/1/2011 - 12/31/2011

Region	Level 2	Service Count
	Consumer Complaints	1,302
	Consumer Regulation	1,288