



Page 1 of 2

1/20/2012 2:09:31 PM

2-1-1 Connecticut: Level 2 Services

Top 25 Services United Way of Western Connecticut

Age: All Gender: All

Period: 1/1/2011 - 12/31/2011

Total Number of Transactions: 13,803

Total Number of Service Requests: 19,097

Region	Level 2	Service Count
	Utilities/Heat	1,824
	Housing/Shelter	1,776
	Financial Assistance	1,680
	Outpatient Mental Health Care	1,375
	Information Services	1,357
	Disaster Services	1,287
	Public Assistance Programs	1,093
	Substance Abuse Services	774
	Legal Services	753
	Health Supportive Services	670
	Food	652
	Holiday Assistance	631
	Individual and Family Support Services	460
	Organizational Development and Management Services	331
	Employment and Training Programs	312
	Personal/Household Goods	290
	Tax Organizations and Services	273
	Transportation	268
	Community Services	214
	Social Insurance Programs	167
	Outpatient Health Facilities	161
	Law Enforcement Agencies	159
	Consumer Regulation	140



Page 2 of 2

1/20/2012 2:09:31 PM

2-1-1 Connecticut: Level 2 Services

Top 25 Services United Way of Western Connecticut

Age: All Gender: All

Period: 1/1/2011 - 12/31/2011

Region	Level 2	Service Count
	Legal Assistance	136
	Consumer Complaints	134