



**2-1-1 Connecticut: TOP 25 Service Needs**

**Local United Way(s): United Way of Central and Northeastern Connecticut**

**Selected: All Services**

**Gender: Both Age: All**

**Period: 08/01/2009 to 08/31/2009**

**Report Date: 9/11/2009**

**Total Number of Transactions: 11,502**

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**Total Number of Service Requests: 15,909**

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Housing/Shelter	1851
Utilities/Heat	1619
Financial Assistance	1518
Information Services	1259
Public Assistance Programs	973
Outpatient Mental Health Care	914
Legal Services	795
Personal/Household Goods	706
Food	655
Substance Abuse Services	634
Health Supportive Services	395
Individual and Family Support Services	388
Employment and Training Programs	347
Educational Institutions/Schools	254
Educational Support Services	252
Transportation	240
Community Services	233
Law Enforcement Agencies	221
Consumer Complaints	177
Outpatient Health Facilities	175
Social Insurance Programs	169
Consumer Assistance and Protection	152
Consumer Regulation	148
Tax Organizations and Services	147
Leisure Activities	140