



**2-1-1 Connecticut: TOP 25 Service Needs**

**Local United Way(s): United Way of Central and Northeastern Connecticut**

**Selected: All Services**

**Gender: Both Age: All**

**Period: 11/01/2010 to 11/30/2010**

**Report Date: 12/14/2010**

**Total Number of Transactions: 10,192**

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**Total Number of Service Requests: 14,668**

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Utilities/Heat	1976
Holiday Assistance	1702
Information Services	1504
Housing/Shelter	1427
Financial Assistance	1094
Outpatient Mental Health Care	954
Public Assistance Programs	723
Legal Services	599
Food	557
Personal/Household Goods	462
Substance Abuse Services	422
Health Supportive Services	304
Individual and Family Support Services	286
Employment and Training Programs	252
Transportation	171
Community Services	146
Consumer Complaints	132
Law Enforcement Agencies	128
Consumer Regulation	107
Social Insurance Programs	107
Outpatient Health Facilities	101
Courts	94
Leisure Activities	90
Consumer Assistance and Protection	86
Donor Services	85