



Infoline: TOP 25 Service Requests - Category

Local United Way(s): United Way of the Capital Area

Selected: All Services

Gender: Both Age: All

Period: 1/1/2004 to 12/31/2004

Report Date: 3/18/2005

Total Number of Transactions: 102,652

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Total Number of Service Requests: 145,690

Housing/Shelter	15815
Utility Assistance	12824
Substance Abuse Services	9254
Health and Human Services Information	8325
Legal Services	7931
Food	4489
Outpatient Mental Health Care/Counseling	4106
Information Services	3740
Helpline Counseling	3680
Government Income Programs	3296
Personal/Household Goods	3289
Temporary Financial Aid	3052
Housing Payment Assistance	2872
Health Insurance	2631
Legal Education/Information	2551
Crisis Intervention	2465
Holiday Assistance	2369
Employment Acquisition	2191
Donor Services	2061
Transportation	1977
Consumer Assistance And Protection	1965
WIC	1942
Health Care Referrals	1888
Outpatient Health Care	1678
Family Support Services	1405