



2-1-1/United Way of Connecticut



CONNECTICUT'S HIV/AIDS PREVENTION AND CARE GUIDE

INTRODUCTION

To view this document online go to <http://www.211ct.org/Search/AIDSHIVPreventionCareGuide.pdf> .

2-1-1'S HIV/AIDS Prevention and Care Guide is intended to provide information on local, state, and federal programs that work to meet the prevention goals and the service needs of Connecticut residents. We hope that the information in our Guide provides information that will help you understand the HIV/AIDS prevention and care options in Connecticut.

2-1-1 is Connecticut's free, confidential information, referral, and crisis intervention service. We are available by phone 24/7 from anywhere in Connecticut. Just dial 2-1-1 and a trained specialist will answer your call.

Please visit our website at www.211ct.org to search our on-line databases:

- Statewide Community Resources Database: <http://www.211ct.org/referweb/>
- 2-1-1 e-Library: <http://www.211ct.org/InformationLibrary/Default.asp>
- Special Directories: <http://www.infoline.org/Search/default.asp>
- Child Care Database: <http://www.211childcare.org>
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2-1-1 is a program of the United Way of Connecticut and the State of Connecticut.

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All critical information should be independently verified. (Last updated 3/2012)

CONNECTICUT'S HIV/AIDS PREVENTION AND CARE GUIDE
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*The information in this directory was reviewed in March 2012. Please report errors or omissions to:
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CONNECTICUT STATE DEPT. OF PUBLIC HEALTH: HIV/AIDS PLANNING

OVERVIEW

The Connecticut Department of Public Health partners with the Connecticut HIV Planning Consortium (CHPC), an integrated statewide public health planning body consisting of HIV care and prevention providers, community representatives, people living with HIV/AIDS (PLWHA), as well as federally mandated organizations (Ryan White Parts A-D and F) and governmental agencies. This planning body is a merger of the former Connecticut HIV Prevention Community Planning Group (CPG) and the Statewide HIV Care Consortium (SWC). CHPC's mission is: "To create a coordinated statewide care and prevention system in which the rate of new HIV infections is reduced, and those who are living with and affected by HIV/AIDS are connected to appropriate care and support services." Its goal is to develop an integrated, unified statewide prevention and care plan that will support a continuum of services for the prevention of HIV and the care of people living with or affected by HIV/AIDS.

The [**AIDS & CHRONIC DISEASES SECTION**](#) at the Connecticut Department of Public Health has two HIV/AIDS dedicated units: the Prevention Unit oversees prevention contractors and initiatives, and the Health Care and Support Services Unit oversees care contractors and initiatives.

The AIDS and Chronic Diseases Section initiatives for HIV/AIDS prevention and care include funding community based HIV and STD testing sites, HIV prevention programs, the CARE partner notification program, and other prevention and treatment programs. This Section also provides referrals to programs, and information about HIV and AIDS.

LINKS TO CT DEPARTMENT OF PUBLIC HEALTH PLANNING DOCUMENTS:

Epidemiological Profile of HIV and AIDS in Connecticut:

http://www.ct.gov/dph/lib/dph/aids_and_chronic/surveillan ce/epi_profile_2007.pdf

The Connecticut Comprehensive Statewide HIV/AIDS Care and Prevention Plan, 2009-2012

http://www.ct.gov/dph/lib/dph/aids_and_chronic/care/pdf/2009_2012_comprehensive_hiv_care_and_prevention_pl an.pdf

OTHER LINKS

HIV/AIDS Services in Connecticut

<http://www.ct.gov/dph/cwp/view.asp?a=3135&Q=387012 &PM=1>

HIV Care, Prevention and Support Services by County

http://www.ct.gov/dph/lib/dph/aids_and_chronic/care/pdf/hiv_core_and_support_services_by_county.pdf

HIV Medication Adherence Programs

http://www.ct.gov/dph/lib/dph/aids_and_chronic/care/pdf/ medication_adherence_programs.pdf

HIV Counseling and Testing Sites

<http://www.ct.gov/dph/cwp/view.asp?a=3135&q=393132>

Statewide Public STD Clinics in Connecticut

http://www.ct.gov/dph/lib/dph/Statewide_Public_STD_Clin ics_for_Connecticut.pdf

STATE PLANNING GROUPS

CONNECTICUT HIV PLANNING CONSORTIUM (CHPC)

The Connecticut HIV Planning Consortium (CHPC) is a statewide Public Health Planning Body for HIV/AIDS care and prevention service delivery in the State of Connecticut. It was formed in October 2007 by the merging of the HIV Prevention Community Planning Group (CPG) and the HIV Statewide Care Consortium (SWC). The CHPC meets monthly to create, implement and maintain an HIV Public Health Plan to optimize resources and meet federal requirements for the Centers for Disease Control and Prevention (CDC) and the Human Resources and Services Administration (HRSA). Membership is inclusive of representatives of Ryan White Parts A-D and F, as well as individuals from communities most affected by HIV, public health officials, providers of health care and prevention services, social and supportive services and People Living with HIV/AIDS (PLWHA). The goal of the CHPC is to develop, plan and make recommendations for the delivery of core medical and support services for individuals infected/affected by HIV/AIDS, rank priority populations, identify unmet needs and tailor prevention and care efforts to address those needs.

RYAN WHITE PART A PLANNING COUNCILS

New Haven/Fairfield Ryan White Planning Council:
www.ryanwhitecare.org

Greater Hartford Ryan White Part A Planning Council:
www.ryanwhitehartford.org

The Ryan White Comprehensive AIDS Resources Emergency Act (usually called the Ryan White Care Act) is the single largest federal program designed for people living with HIV/AIDS. It was enacted in 1990, reauthorized in 1996, 2000, and in 2006 as the Ryan White HIV/AIDS Treatment Modernization Act of 2006 or “Ryan White Program,” and, most recently as the Ryan White HIV/AIDS Treatment Extension Act of 2009. The Ryan White Program provides core medical and support services for people living with HIV disease and their families.

Funding is provided to cities, metropolitan areas, states and directly to providers and organizations (e.g. community health centers). The Ryan White Program is divided into five major Parts (formerly called Titles): Part A, B, C, D, and F.

Part A: Funds Eligible Metropolitan Areas (EMAs) and Transitional Grant Areas (TGAs), which consist of cities and metropolitan areas (e.g. counties) most heavily impacted by the HIV epidemic. In Connecticut these metropolitan areas are located in New Haven/Fairfield Counties (EMA) and Greater Hartford TGA (consisting of Hartford, Middlesex and Tolland Counties).

Part B: Funds all 50 states and applicable jurisdictions and territories, and provides access to medications for eligible individuals living with HIV/AIDS through the AIDS Drug Assistance Program (ADAP), as well as funding for core medical and support services. ADAPs provide FDA-approved HIV-related prescription drugs to low-income PLWHA who have limited or no prescription drug coverage.

Part C: Funds provided directly to ambulatory medical clinics (e.g. community health centers). Supports early intervention services (EIS) to reach people newly diagnosed with HIV and link them with care.

Part D: Funds public and private organizations directly to provide family-centered and community-based services to children, youth and women living with HIV and their families. Provides outreach, primary and specialty medical care and psychosocial support, including links to clinical research.

Part F: Funds two programs – Special Programs of National Significance (SPSN), AIDS Education and Training Centers (AETC).

GOVERNMENT AND COMMUNITY BASED PROGRAMS AND SERVICES

AIDS SERVICE ORGANIZATIONS

Community based agencies that offer information about HIV prevention, HIV and AIDS treatment; support groups; case management; and a variety of other support services.

CADAP – CONN. AIDS DRUG ASSISTANCE PROGRAM (DSS)

CADAP INFORMATION/APPLICATION:
<http://www.ct.gov/dss/lib/dss/PDFs/CADAPapp03.pdf>

CADAP FORMULARY:
<http://www.ct.gov/dss/lib/dss/pdfs/cadap0206.pdf>

State program designed to help people who are living with HIV/AIDS, including immigrants without green cards, pay for federally approved HIV antiretroviral drugs and drugs which prevent opportunistic infections associated with HIV/AIDS. List of approved drugs is extensive and new drugs are added as they are approved.

ELIGIBILITY: Must be diagnosed by a licensed physician as having at least one of the following medical conditions: Acquired Immunodeficiency Syndrome (AIDS), Human Immunodeficiency Virus (HIV) positive symptomatic, or HIV infection; net countable income must be at or below 400% Federal Poverty Level (FPL), must be a Connecticut resident, and no asset limit. Once approved for CADAP, individual must apply for Medicaid or SAGA Medical.

CARE PROGRAM - COMPANION AWARENESS & RISK EDUCATION

DPH funded CARE Program (Companion Awareness and Risk Education) counselors help people with HIV/AIDS notify present and previous sex or needle-sharing partners that they may have been exposed to HIV. Counselors will tell partners and keep the source confidential or will provide the support needed for the HIV+ person to inform the partner(s) him/herself. Counselors also can give immediate, on-the-spot testing, if wanted, to persons who are being informed of possible exposure to HIV.

ELIGIBILITY: No restriction

COMMUNITY CENTERS FOR PEOPLE WITH HIV

Community centers, also known as Wellness Centers, usually funded by Ryan White Part A, offer psychosocial support, group counseling, and social activities for people living with HIV/AIDS.

COMMUNITY HEALTH CENTERS

LINK TO DPH LIST OF CHCs:

<http://www.ct.gov/dph/cwp/view.asp?a=3138&q=406054>

Community health centers provide health care regardless of insurance and regardless of immigration status. Services are provided on a sliding fee basis and include primary care, substance abuse and mental health care, prenatal care, and social work services. Some community health centers provide prenatal care, some have on-site pharmacies, and some have on-site dental care.

COMPREHENSIVE RISK COUNSELING SERVICES - CRCS

DPH funded program for people who are at high risk of HIV infection provides individualized counseling on risk prevention and coordination of services needed to meet a client's basic needs in order that the client can better focus on developing behaviors to protect his/her health. CRCS is intended for individuals with multiple complex problems and risk reduction needs who are having or are likely to have difficulty initiating or sustaining practices that reduce or prevent HIV acquisition, transmission, or re-infection.

CONNECTICUT AIDS RESOURCE COALITION

Statewide AIDS organization provides system advocacy to improve the service delivery system and access to services for people with HIV/AIDS, manages housing and client assistance funds, and provides training and technical assistance to AIDS service providers. CARC's website maintains an [AIDS Housing Resource Guide](#).

DRUG TREATMENT ADVOCATE PROGRAM (DPH)

Case managers located at community based organizations will do drug/alcohol addiction assessments and then find treatment beds for substance abusers who want to get into drug or alcohol treatment. Case managers can also arrange for subsequent levels of care. The case managers will transport the person to the treatment site.

http://www.ct.gov/dph/lib/dph/aids_and_chronic/prevention/pdf/drug_treatment_advocacy_guidelines.pdf

NEEDLE EXCHANGE PROGRAMS

[LINK TO CONTACT INFORMATION ON CONNECTICUT'S NEEDLE EXCHANGE PROGRAMS](#)

Needle exchange programs operate in five Connecticut cities (Bridgeport, Danbury, Hartford, New Haven and Stamford) for the purpose of preventing the spread of HIV/AIDS via intravenous drug use. Mobile vans travel to various community sites, and in addition to exchanging used needles for new ones, offer confidential HIV testing and educational materials on disease prevention.

RYAN WHITE CARE ACT PROGRAMS

Ryan White Parts A, B, C, D and F fund outpatient/ambulatory medical care, the ADAP program, early intervention services, medical case management, dental care, substance abuse and mental health treatment services (outpatient), medical nutritional therapy, support services (e.g. transportation, food bank/home delivered meals, emergency financial assistance, housing services, etc.), care and support services for women and children, education and training services, outreach and education for minorities and special projects which support innovative models of HIV care delivery for hard-to-reach populations.

APPENDICES

CONNECTICUT DEPARTMENT OF SOCIAL SERVICES BENEFITS APPLICATION SITES

CENTRAL OFFICE:

25 Sigourney St., Hartford, CT 06106

Public Information: (800)842-1508; TDD/TTY line: (800)842-4524

NORTHERN REGIONAL OFFICES

Hartford - 3580 Main St., Hartford, CT 06120 – 1-(855)424-5581 / [TTY: (860)566-7913]

Serves: Avon, Bloomfield, Canton, East Granby, Farmington, Granby, Hartford, Newington, Rocky Hill, Simsbury, Suffield, West Hartford, Wethersfield, Windsor, Windsor Locks

New Britain – 30 Christian Lane, New Britain, CT 06051 – (860)612-3400 / (866)723-2591

Serves: Berlin, Bristol, Burlington, New Britain, Plainville, Plymouth, Southington

Manchester - 699 East Middle Tpke, Manchester, CT 06040 – (860)647-1441 / (800)859-6646 [TTY: (860)647-5963]

Serves: Andover, Bolton, East Hartford, East Windsor, Ellington, Enfield, Glastonbury, Hebron, Manchester, Marlborough, Somers, South Windsor, Stafford, Tolland, Vernon

Willimantic - 676 Main St., Willimantic, CT 06226 – (860) 465-3500 / (866)327-7700

Serves: Ashford, Brooklyn, Canterbury, Chaplin, Columbia, Coventry, Eastford, Hampton, Killingly, Mansfield, Plainfield, Pomfret, Putnam, Scotland, Sterling, Thompson, Union, Willington, Windham, Woodstock.

SOUTHERN REGIONAL OFFICES

New Haven - 194 Bassett St., New Haven, CT 06511 –1 (877)501-4828

Serves: Ansonia, Bethany, Branford, Derby, East Haven, Hamden, Milford, New Haven, North Branford, North Haven, Orange, Seymour, Shelton, Wallingford, West Haven, Woodbridge

Middletown - 117 Main St. Ext., Middletown, CT 06457 – (860)704-3100

Serves: Chester, Clinton, Cromwell, Deep River, Durham, East Haddam, East Hampton, Essex, Guilford, Haddam, Killingworth, Lyme, Madison, Meriden, Middlefield, Middletown, Old Lyme, Old Saybrook, Portland, Westbrook

Norwich - 401 West Thames St., Suite 102, Norwich, CT 06360 – (860)823-5000 / (800)473-8909

Serves: Bozrah, Colchester, East Lyme, Franklin, Griswold, Groton, Lebanon, Ledyard, Lisbon, Montville, New London, North Stonington, Norwich, Preston, Salem, Sprague, Stonington, Voluntown, Waterford.

WESTERN REGIONAL OFFICES

Bridgeport - 925 Housatonic Ave., Bridgeport, CT 06606 –1 (203)551-2700 / (877)551-2700

Serves: Bridgeport, Easton, Fairfield, Monroe, Norwalk, Stratford, Trumbull, Weston, Westport

Stamford - 1642 Bedford St., Stamford, CT 06905 – (203)251-9300 / (866)663-9300

Serves: Darien, Greenwich, New Canaan, Stamford, Wilton

Waterbury - 249 Thomaston Ave., Waterbury, CT 06702 –1- (866)454-1108 [TTY: (203)597-4175]

Serves: Beacon Falls, Cheshire, Middlebury, Naugatuck, Oxford, Prospect, Southbury, Waterbury, Watertown, Wolcott

Danbury - 342 Main St., Danbury, CT 06810 – (203)207-8900

Serves: Bethel, Bridgewater, Brookfield, Danbury, New Fairfield, New Milford, Newtown, Redding, Ridgefield, Sherman

Torrington - 62 Commercial Boulevard, Suite 1, Torrington, CT 06790 – (860)496-6900 / (800)742-6906

Serves: Barkhamsted, Bethlehem, Canaan, Colebrook, Cornwall, Goshen, Hartland, Harwinton, Kent, Litchfield, Morris, New Hartford, Norfolk, North Canaan, Roxbury, Salisbury, Sharon, Thomaston, Torrington, Warren, Washington, Winchester, Woodbury

FEDERAL POVERTY LEVELS 4/1/12-3/31/13

Annual Income									
	100%	125%	130%	150%	185%	200%	235%	250%	300%
Family Size:									
1	11,170	13,963	14,521	16,755	20,665	22,340	26,250	27,925	33,510
2	15,130	18,913	19,669	22,695	27,991	30,260	35,556	37,825	45,390
3	19,090	23,863	24,817	28,635	35,317	38,180	44,862	47,725	57,270
4	23,050	28,813	29,965	34,575	42,643	46,100	54,168	57,625	69,150
5	27,010	33,763	35,113	40,515	49,969	54,020	63,474	67,525	81,030
6	30,970	38,713	40,261	46,455	57,295	61,940	72,780	77,425	92,910
7	34,930	43,663	45,409	52,395	64,621	69,860	82,096	87,325	104,790
8	38,890	48,613	50,557	58,335	71,947	77,780	91,392	97,225	116,670
Each add'l person, add:	3,960	4,950	5,148	5,940	7,326	7,920	9,306	9,900	11,880

Monthly Income									
	100%	125%	130%	150%	185%	200%	235%	250%	300%
Family Size:									
1	931	1,164	1,210	1,396	1,722	1,862	2,187	2,327	2,793
2	1,261	1,576	1,639	1,891	2,333	2,522	2,963	3,152	3,783
3	1,591	1,989	2,068	2,386	2,943	3,182	3,738	3,977	4,773
4	1,921	2,401	2,497	2,881	3,554	3,842	4,514	4,802	5,763
5	2,251	2,814	2,926	3,376	4,164	4,502	5,289	5,627	6,753
6	2,581	3,226	3,355	3,871	4,775	5,162	6,065	6,452	7,743
7	2,911	3,639	3,784	4,366	5,385	5,822	6,840	7,277	8,733
8	3,241	4,051	4,213	4,861	5,996	6,482	7,616	8,102	9,723
Each add'l person, add:	330	413	429	495	611	660	776	825	990

SUMMARY CHART

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
2-1-1 www.211ct.org 24 hour information and referral to health and human services in CT; Crisis intervention; Suicide prevention	2-1-1 (V/TTY) (800)203-1234 (V/TTY)
AIDS AND CHRONIC DISEASES SECTION, CONNECTICUT DEPARTMENT OF PUBLIC HEALTH http://www.ct.gov/dph/cwp/view.asp?a=3135&q=387010&dphNavGID=1601&dphPNavCtr= #47044	(860)509-7801
AIDS NATIONAL HOTLINE National 24 hr. hotline managed by the Centers for Disease Control gives information and referrals to callers with questions about HIV and AIDS, and other STDs.	(800)CDC-INFO (888)232-6348 (TTY)
AIDS PROJECT - HARTFORD	(860)247-2437
AIDS PROJECT - NEW HAVEN	(203)624-0947
AIDS PROJECT - GREATER DANBURY	(203)778-2437
AIDS PROJECT - MID-FAIRFIELD	(203)855-9535
AIDS PROJECT - NORTHEAST CONNECTICUT (WINDHAM REGIONAL COMMUNITY COUNCIL)	(860)423-4534
AIDS PROJECT – SOUTHEAST CONNECTICUT (ALLIANCE FOR LIVING)	(860)447-0884
AIR CARE ALLIANCE www.aircareall.org Central listing of aviation organizations providing free air transportation for medical care.	(888)260-9707
ALCOHOL AND DRUG INFORMATION, SAMHSA NATIONAL CLEARINGHOUSE FOR www.health.org National substance abuse information and referral line.	(800)729-6686 (877)767-8432 (Spanish) (800)487-4889 (TTY)
CADAP, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES http://www.ct.gov/dss/lib/dss/PDFs/CADAPapp03.pdf (English) http://www.ct.gov/dss/lib/dss/PDFs/CADAPappSp03.pdf (Spanish) Prescription assistance program for people with HIV/AIDS.	(800)233-2503
CENTER FOR MEDICARE ADVOCACY www.medicareadvocacy.org Information, advocacy for Medicare-related issues.	(800)262-4414 (860)456-7790 (V/TTY)
CHARTER OAK HEALTH PLAN www.charteroakhealthplan.com Connecticut's health insurance plan for adults of all incomes who are ages 19 through 64. There are no income or asset limits to qualify, and pre-existing conditions are not a factor in determining eligibility.	(877)772-8625
CHILD DEVELOPMENT INFOLINE http://www.ctunitedway.org/cdi.html Birth to Three, Help Me Grow and Children with Special Health Care Needs programs.	(800)505-7000 (V/TTY)
CHOICES PROGRAM (AREA AGENCIES ON AGING) http://www.ct.gov/agingservices/cwp/view.asp?a=2513&q=313032 Insurance information and benefits counseling for people ages 60+, or people under age 60 who are disabled and on Medicare. Also offers assistance to Medicare beneficiaries who need help understanding the new Medicare Prescription Drug plan.	(800)994-9422

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
COBRA www.dol.gov/dol/topic/health-plans/cobra.htm Information about the federal COBRA law; or to file COBRA complaints against an employer.	U.S. Department of Labor (866)4-USA-DOL
COBRA– SPECIAL PROVISION FOR CONNECTICUT RESIDENTS http://www.cga.ct.gov/2004/rpt/2004-R-0004.htm Information about the special COBRA law for Conn. residents ages 62-65.	Connecticut Department of Insurance (800)203-3447
CONNECTICUT AIDS RESOURCE COALITION (CARC) Membership organization for agencies providing housing for people living with HIV/AIDS.	(860)761-6699
CONNMAP, AGING SERVICES DIVISION, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES Card issued to income-eligible Conn. residents that ensures that Medicare providers will not bill for more than the Medicare–approved reasonable rate for covered services.	(800)443-9946
CONNPACE, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES http://www.connpace.com/ Prescription assistance program for income eligible individuals ages 65+ or people ages 18-65 who are not on medicare. Income limit; but no asset limit.	(800)423-5026
DEPARTMENT OF LABOR, U.S. DEPARTMENT OF http://www.dol.gov/ Information to employees and employers about COBRA and HIPAA.	(866)4-USA-DOL
HEALTH CARE PROFESSIONALS AND PRACTITIONERS LICENSURE AND INVESTIGATION UNIT, CONNECTICUT DEPARTMENT OF PUBLIC HEALTH Information about physician’s licensure; or to file complaint.	Licensing: (860)509-7603 Complaints: (860)509-7552
HEALTH REINSURANCE ASSOCIATION www.hract.org/hra/index.htm Privately purchased health insurance for Connecticut residents ages 19-65, including plans for people with pre-existing medical conditions, and a plan for low income CT residents.	(800)842-0004
HEALTHY START Medicaid managed care health plan for pregnant women with household income at or below 250% FPL. (Pregnant woman is counted as family of two); No asset test.	Call 2-1-1 for application sites
HIPAA – HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT http://www.cms.hhs.gov/HIPAAGenInfo/ Rights and protections for people whose health insurance is/was provided by a group plan.	Connecticut Department of Insurance: (800)203-3447
HIPAA PRIVACY RULE http://www.cms.gov/HIPAAGenInfo/04_PrivacyandSecurityStandards.asp#TopOfPage Provides for patient control over rights to, and privacy of, medical records.	HIPAA Hotline (866)627-7748 To file a complaint (800)368-1019
HUSKY A / HUSKY B www.huskyhealth.com Managed care health plans for children ages 18 and under	(877)CT-HUSKY

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
HUSKY A FOR CAREGIVER RELATIVES, HUSKY C & D www.huskyhealth.com Medicaid managed care health plan for parents/ caretaker relatives who have children on HUSKY A and whose income is at or below 185% FPL; No asset limit. Manages former Medicaid for Low Income adults (LIA) & Medicaid for the Aged, Blind & Disabled.	(877)CT-HUSKY
INSURANCE, CONNECTICUT DEPARTMENT OF www.ct.gov/cid Provides list of health insurance companies and agents registered in Connecticut, including Medigap insurers and Blue Ribbon policy providers. Will investigate complaints against insurance companies and agents.	(800)203-3447
KATIE BECKETT WAIVER, ALTERNATE CARE UNIT, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES (Also known as the Deeming Waiver or the 2176 Model Waiver) Medicaid waiver program enables severely disabled individuals to be cared for at home and be eligible for Medicaid based only on the individual's income and assets, and not the income/assets of legally liable relatives.	(800)445-5394 (800)842-4524 (TTY)
LIONS LOW VISION CENTERS Nonprescription devices and low vision rehabilitation to assist people with low vision.	800-676-5715
MEDICAID (NOW HUSKY D - ALSO KNOWN AS TITLE 19), CONNECTICUT DEPARTMENT OF SOCIAL SERVICES www.dss.state.ct.us Health insurance at no cost for very low income families with dependent children, elderly or disabled individuals, and refugees.	(877)CT-HUSKY or DSS offices and suboffices
HUSKY C (Formerly MEDICAID FOR THE EMPLOYED DISABLED), CONNECTICUT DEPARTMENT OF SOCIAL SERVICES http://www.dss.state.ct.us People who are disabled and who are employed and paying Social Security taxes (or who have wage stubs proving earnings if not paying Social Security taxes) can earn up to \$75,000 per year AND BE ELIGIBLE FOR MEDICAID.	(877) CT-HUSKY or DSS offices and suboffices
HUSKY D (Formerly MEDICAID FOR LOW INCOME ADULTS (LIA)) www.dss.state.ct.us State funded medical insurance, including behavioral health, dental and prescription coverage, for indigent adults without dependent children and who are not disabled. Must be a U.S. citizen or must have permanent residency (green card)	(877)CT-HUSKY or DSS offices and suboffices
MEDICAL SPEND-DOWN PROGRAM, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES Medicaid health insurance for individuals whose medical bills bring their income down to the "medically needy income limit" set by DSS.	DSS offices and suboffices
MEDICARE www.medicare.gov Federal insurance program for all Social Security recipients ages 65+, people who are permanently disabled and who have been receiving Social Security benefits for two years, and people with end stage renal disease.	(800)MEDICARE (877)486-2048 (TTY)

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
MEDICARE SAVINGS PROGRAMS CONNECTICUT DEPARTMENT OF SOCIAL SERVICES QMB, SLMB, ALMB: Income eligible individuals and couples can enroll in a Medicare Savings Program that will pay for Medicare premiums, deductibles or co-pays. Level of benefit depends upon income.	DSS offices and suboffices
MEDIGAP Privately purchased insurance policies that supplement benefits available through Medicare Parts A and B. (People on Medicare who have very low income and assets use Medicaid to supplement Medicare.)	Connecticut Department of Insurance: (800)203-3447 CHOICES Program: (800)994-9422
MENTAL HEALTH INFORMATION CENTER, SAMHSA NATIONAL www.mentalhealth.org National mental health information and referral line.	(800) 789-2647 (866) 889-2647 (TTY)
NEAT MARKETPLACE http://www.neatmarketplace.org Used, restored assistive devices and medical equipment/supplies for sale.	(866) 526-4492
NORD – NATIONAL ORGANIZATION FOR RARE DISORDERS www.rarediseases.org Information about rare disorders; Also provides prescription assistance for certain drugs.	(800)999-6673
OFFICE OF THE HEALTHCARE ADVOCATE www.ct.gov/oha Mediates disputes between managed care companies and beneficiaries; Informs callers on rights and how to appeal a decision.	1-866-HMO-4446
PARTNERSHIP FOR PRESCRIPTION ASSISTANCE www.pparx.org Phone or web-based information on free or discounted prescription assistance programs that are offered by pharmaceutical companies, and federal and state programs.	Website; or call 1-888-4PPA-NOW
PCA (PERSONAL CARE ASSISTANT) WAIVER PROGRAM, SOCIAL WORK DIVISION, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES The PCA Waiver Program funds personal care aides for income/asset eligible adults ages 18-64 with severe and permanent physical disabilities who want to live independently.	Call DSS offices and suboffices and ask for the Social Work Unit
PRE-EXISTING CONDITION INSURANCE PLAN Connecticut’s health insurance plan for individuals with pre-existing health conditions only, who have been without insurance for at least six months. There are no income or asset limits to qualify, and pre-existing conditions are not a factor in determining eligibility.	Call ACS Information line, 1-800-656-6684
PLANNED PARENTHOOD www.ppct.org Reproductive health care services for both males and females on a sliding fee basis.	To find nearest clinic (800)230-PLAN
PUBLIC HEALTH, CONNECTICUT DEPARTMENT OF (DPH) www.dph.state.ct.us Provides information about licensing status of medical facilities and practitioners, investigates complaints; administers funding for public and community health programs.	(860)509-8000 (860)509-7191 (TTY)

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
RYAN WHITE PART A PLANNING COUNCIL - HARTFORD, MIDDLESEX AND TOLLAND COUNTIES	(860)667-6207
RYAN WHITE PART A PLANNING COUNCIL - NEW HAVEN AND FAIRFIELD COUNTIES	(203)946-7388
SAGA CASH State Administered General Assistance (SAGA) program provides cash assistance for adults with very low income/low assets who do not qualify for other state or federal assistance programs.	DSS offices and suboffices
SOCIAL SERVICES CONNECTICUT DEPARTMENT OF (DSS) – CENTRAL OFFICE, PUBLIC INFORMATION LINE http://www.ct.gov/dss/ Administers Medicaid, Medicaid and SAGA Cash programs.	(800)842-1508 (800)842-4524 (TTY)
SOCIAL SERVICES CONNECTICUT DEPARTMENT OF (DSS) – FAIR HEARINGS Applicants and clients may appeal benefit decisions by requesting a fair hearing in writing within 60 days from date DSS mails the client a notice of action. Send request to: DSS Office of Administrative Hearings and Appeals 25 Sigourney St., Hartford, CT 06106.	(800)462-0134
STATEWIDE LEGAL SERVICES www.slsct.org Advocacy and legal representation for low income individuals and families in relation to public welfare health insurance programs such as HUSKY, Medicaid, Healthy Start, SAGA.	(800)453-3320
STD NATIONAL HOTLINE National 24 hr. hotline managed by the Centers for Disease Control gives information and referrals to callers with questions about HIV and AIDS, and other STDs.	(800)CDC-INFO (888)232-6348 (TTY)
SUICIDE HOTLINE, 2-1-1 Connecticut www.211ct.org Connecticut's 24 hour suicide prevention hotline. 2-1-1 is accredited by the American Assn. of Suicidology.	Dial 2-1-1
TREVOR HELPLINE www.thetrevorproject.org 24 hour crisis hotline for gay, lesbian, bisexual or questioning youth.	(866)488-7386
TUBERCULOSIS CONTROL PROGRAM, CONNECTICUT DEPARTMENT OF PUBLIC HEALTH http://www.dph.state.ct.us/BCH/infectiousdise/tubercul.htm Surveillance, prevention and control program ensures that all cases of TB in Connecticut are monitored and treated. Public tuberculosis clinics provide no fee TB treatment and medications.	(860)509-7722
VETERANS AFFAIRS, CONNECTICUT HEALTHCARE SYSTEM www.connecticut.va.gov/ Primary health care, behavioral health care, and prescription drug program for eligible veterans.	VA Health Benefits Call Center (877)222-8387 Eligibility Office at West Haven Medical Center (203)932-5711, Ext. 3328